

More productive research with intelligent agent

Kuansan Wang

Faculty Summit 2015

July 8-9, 2015



MORE PRODUCTIVE RESEARCH WITH INTELLIGENT AGENT

Kuansan Wang

Director, ISRC

Microsoft Research, Redmond, WA

- ▶ Reid Hoffman, co-founder of LinkedIn
 - ► Web 1.0: Search and Transact on Directory
 - ► Web 2.0: Search and Transact on Graph

- ▶ We believe
 - ► Web 3.0: Informed, Connected, Entertained and Transact with Intelligent Agent

EVOLUTION OF THE WEB



ACADEMIC



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Semantic Web

Human readable vs machine readable contents

 Human defines standard for data formats and models

• Explicit and precise specification of knowledge representation that everyone has to agree upon

Knowledge Web

Machine reads human readable contents

 Machine learns to conflate different formats of the same thing

 Latent and fuzzy representation of knowledge learned by mining big data

Paradigm Shift in Web Search

TRADITIONAL WEB SEARCH

Index Keywords in Documents

Match Keywords in Queries

Relevance of "10 blue links"

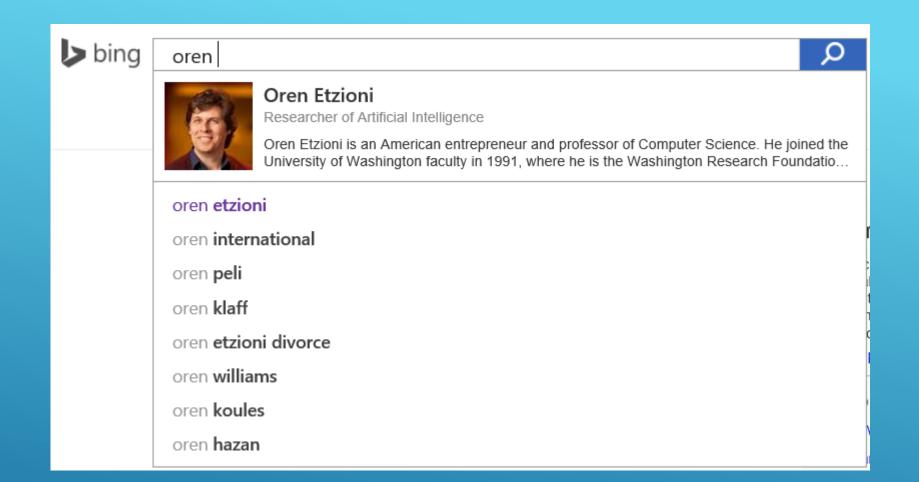
KNOWLEDGE WEB SEARCH

Digest World's Knowledge

Match User Intent

Pro/Re-active Conversation

- 1. "Bing Dialog Model: Knowledge, Intent and Dialog", MSR Faculty Summit, July 2010
- 2. "Introducing the Knowledge Graph: things, not strings", Official Google Blog, May 2012
- 3. "Chinese Search Engine Baidu's Practice", SIRIP, SIGIR 2014, July 2014



CASE STUDY: ACADEMIC SEARCH

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Professor Oren Etzioni Director of the Turing Center

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Publications

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Oren Etzioni - Wikipedia, the free encyclopedia

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Oren Etzioni is an American entrepreneur and professor of Computer Science and Executive Director of the Allen Institute for Artificial Intelligence.

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Oren Etzioni

Researcher of Artificial Intelligence

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Parents: Amitai Etzioni

Timeline

1994: A softbot-based interface to the Internet written by Oren Etzioni was first published in 1994.

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A Softbot-Based Interface to the Internet Oren Etzioni and Daniel Weld* Department of Computer Science and Engineering University of Washington

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Extracting Product Features and Opinions from Reviews Ana-Maria Popescu and **Oren Etzioni** Department of Computer Science and Engineering University of ...

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An Analysis of the AskMSR Question-Answering System Eric Brill, Susan Dumais and Michele Banko Microsoft Research One Microsoft Way Redmond, Wa. 98052

Authors: Eric Brill · Susan T Dumais · Michele Banko

Affiliation: Microsoft Research
About: Question answering

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Scaling Question Answering to the Web Cody Kwok Oren Etzioni Daniel S. Weld ctkwok, etzioni, weld @cs.washington.edu University of Washington, Seattle, WA, USA

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Authors: Gao Cong · Long Wang · Chinyew Lin · Youngin Song · Yongheng Sun

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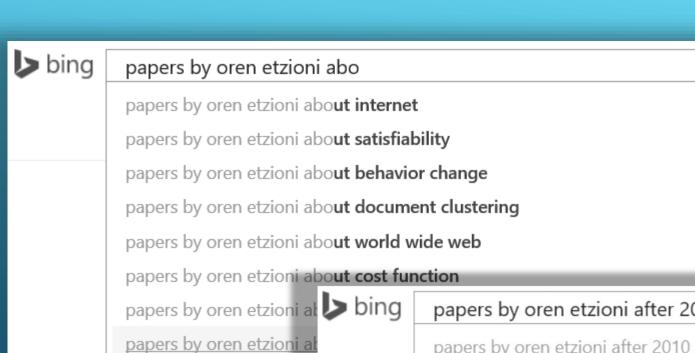
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- ► Knowledge discovery and ingestion
- ► Entity linking and conflation
- ► Intent and interest recognition in context
- ▶ Dialog experience
 - Answer, disambiguate, confirm
 - Progressive and digressive suggestions with palatable ranking
 - Mobile and multimodal interface

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- Microsoft Academic Graph
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