

frugal innovation creative solutions for emerging markets

Andrew Cross Technology for Emerging Markets Microsoft Research

Microsoft Research Faculty Summit 2015 July 8-9, 2015









devices are scarce

paper is plentiful



Engaging students with Clickers





*image from http://www1.iclicker.com

Engaging students with qCards





http://research.microsoft.com/qcards

Improving medication adherence with electronic pillboxes





*image from http://www.vitality.net

Improving medication adherence with paper envelopes (99DOTS)









http://99dots.org

Non-Adherence to Medication

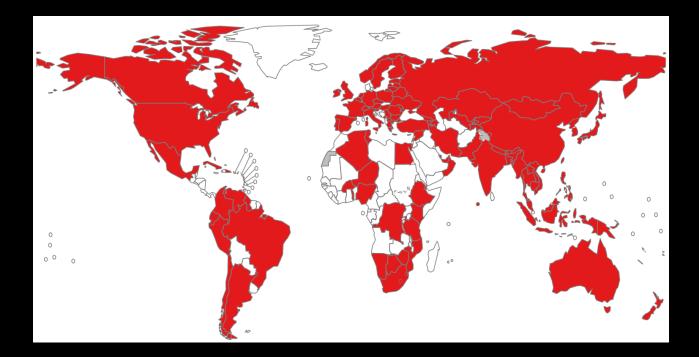
A \$300 billion problem

- WHO: In developed countries, 50% having chronic disease take medication as directed
- In US, non-adherence causes 10% of hospital admissions
- Globally, non-adherence claims millions of lives and poses threat of untreatable diseases

Vermeire, E., Hearnshaw, H., Van Royen, P., & Denekens, J. (2001). Patient adherence to treatment: three decades of research. A comprehensive review. Journal of Clinical Pharmacy and Therapeutics, 26(5), 331-342.



Extensively Drug-Resistant Tuberculosis



Countries Notifying At Least One Case by the End of 2013



*image from http://www.who.int

Directly Observed Therapy (DOTS)

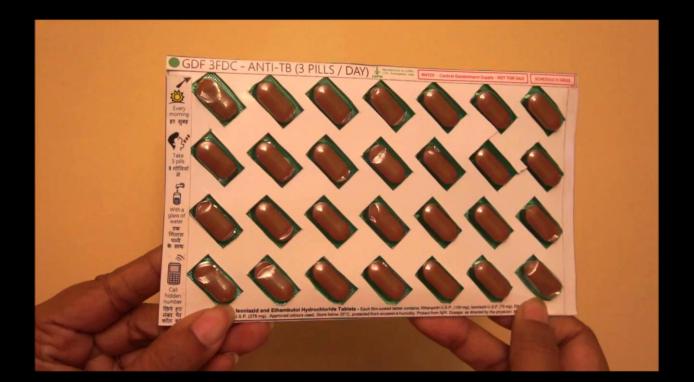




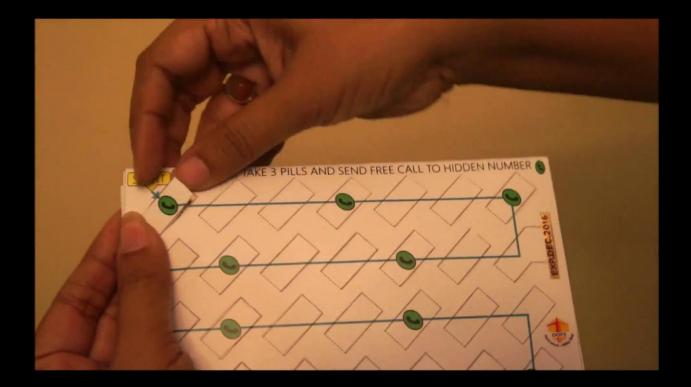
*image from Operation ASHA

Our Solution

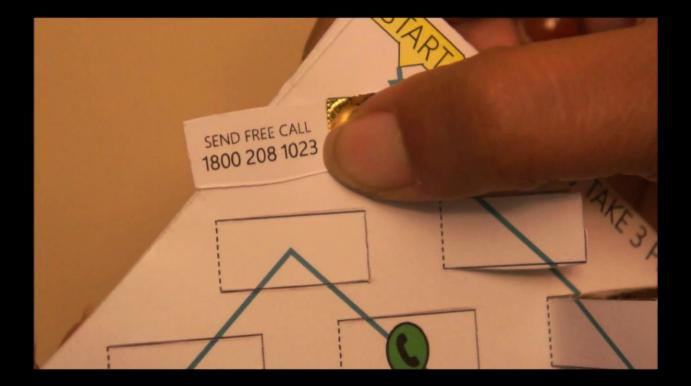
99DOTS: Augmented packaging



99DOTS: Patient dispense medication



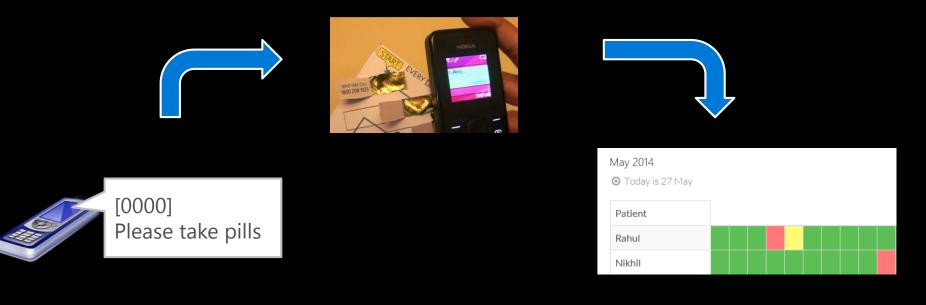
99DOTS: Reveals hidden number



99DOTS: Sends free call to number



Reminders and alerts



Nikhil did not take medicine today. Please follow up.





Empowering patients and healthcare

99D Q TS		HOME	ABOUT	PARTNERS	4 -
 Overview Calendar Patients Analytics Reports 	Adherence May 2014 I Today is 27 May Patient Rahul Nikhil Rajan Aditya Rajlakshmi Prathiba Deepti Meghana				
	Patient Rahul Nikhil Qalan Aditya Rajlakshmi Prathiba Qalan Qalan				



Deployments in India







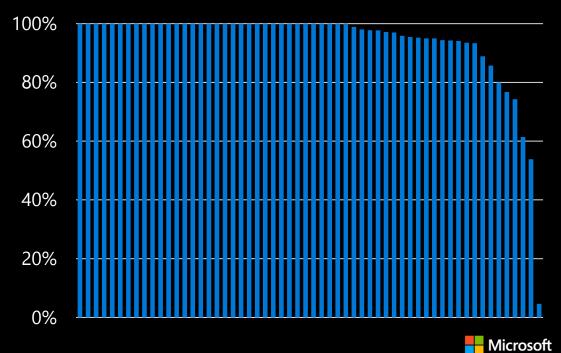


Research





Adherence across 6 months for 58 patients



* image from https://www.asc.upenn.edu

frugal innovation

optimizing for cost and environment participatory design using existing infrastructure







* image from http://microsoftventures.com