# SignIt! An Android Game for Sign Bilingual Play that collects Labelled Sign Language Data

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Abstract – The Deaf or Hard-of-Hearing (DHH) community constitutes over 430 million people globally, with about 70 million of them using sign language as their primary means of communication. India has around 63 million DHH individuals. The DHH community in India faces several challenges, particularly in learning sign language and English, due to delayed diagnosis, stigma, oralism, and diversity of languages. Digital games for spoken and sign language learning have gained popularity due to their advantages over traditional language learning methods, such as enhanced engagement and socialization, driving increased research and adoption over traditional methods. Thus, we collaborated with National Institute of Speech and Hearing, an academic institution for the DHH community, to brainstorm (non-)technological games for English and Indian Sign Language (ISL) learning. Based on our discussions, we developed SignIt!, an accessible quiz platform that enables individuals to play sign language-based quizzes either solo or with others, and to create their own quizzes. To assess the game's usability, we conducted a study with 20 members of the DHH community, followed by interviewing 15 participants. Overall, our participants answered 2160 quiz questions and created 210 questions. The quiz creation resulted in the collection of three hours of labelled real-world sign language data. The interviews revealed novel insights, such as preference for playing competitively with friends, empowerment by their agency to be content creators, and early signs of learning English, sign language, and quiz content by playing and creating quizzes. We plan to open-source and release SignIt! to increase its adoption among diverse DHH communities.

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**Keywords** – game, deaf, hard of hearing, multiple-choice question, creation, learning

#### INTRODUCTION 1. 1

The Deaf or Hard-of-Hearing (DHH) community consti-2 tutes over 5%-or 430 million people-of the global pop-3 ulation [1]. Due to the inaccessible nature of their environments, this community faces challenges in various 5 facets of their everyday lives, including communication, 6 learning, and play [2, 3]. In particular, learning sign language has been found to be challenging for DHH chil-8 dren, as more than 90% of deaf children are born to 9 hearing parents with no/minimal levels of sign language 10 proficiency [4], thus lacking access to language learning 11 at home from parents. 12

India is home to about 15% of the world's DHH popula-13 tion [5]. The DHH community in India faces several ad-14 ditional challenges in learning sign language and English 15 due to various social and cultural factors. For instance, 16 due to the overburdened healthcare system, the average 17 age of diagnosing hearing impairments in India is 24.3 18 months, and for early intervention is 33.4 months [6]. 19 This delayed diagnosis results in delayed language acqui-20 sition, which often leads to poor academic performance 21 and school dropouts [7, 8]. Moreover, DHH children lack 22 access to language learning at home and at school due to 23 the stigma associated with deafness, the exclusive oral-24 ism in integrated schools, and the diversity of spoken 25 languages and cultures. For more than 5 million Deaf 26

children in India, there are only 387 special (DHH-only) 27 schools [9], which often have insufficient qualified sign 28 language teachers and interpreters, as there are less than 500 certified Indian Sign Language (ISL) interpreters in 30 India [10]. 31

To address this complex problem of imparting English and sign language learning, our group at Microsoft Re-33 search India initiated a research collaboration with Na-34 tional Institute of Speech and Hearing ( $\approx 3$  years ago). National Institute of Speech and Hearing is an academic institution working on the identification, intervention, rehabilitation and education of individuals with (hearing) disabilities. They provide bilingual education (Bilingual Education is an approach to educate Deaf 40 children using both the sign language of the deaf community and the written/spoken language of the hearing community. It has been recognised as one of the best ways to teach (DHH) children [11, 12, 13]) to their DHH students. As part of this collaboration, two Deaf teachers of National Institute of Speech and Hearing (one teaching ISL, and another working with early-stage ISL intervention) visited Microsoft Research India for 6 weeks, and 6 DHH students from National Institute of Speech and Hearing interned with us (three of them 50 are co-authors of this research paper). We chose to explore play-based solutions since they provide a more

fun and engaging learning experience compared to tra-53 111 ditional language learning methods [14, 15]. Further, 54 games create a personalized and non-threatening envi-55 112 ronment where learners feel safe to socialize and prac-56 tice without being embarrassed or anxious [16, 17, 18] 113 57 Our explorations and discussions resulted in the design 114 58 and development of SignIt!, a novel accessible Android-115 59 based quiz platform (A preliminary version of the work 60 reported here appeared in [19]). 61 116 SignIt! aims to facilitate learning of ISL and English 62 117 for DHH players. It enables individuals to play sign 63 118 language-based quizzes either solo or with others, and to 64

create their own quizzes using the built-in video record-65 ing feature. Each quiz consists of three or more multiple-66 choice questions in sign language, with hints containing 67 the English translation of each ISL question and option. 68 69 Players can alternate between sign language and English while playing, which supports them in learning new 70 words and phrases in both languages. To understand 71 the usability and gameplay of *SignIt!*, we conducted a 72 mixed-method study with 20 participants from the DHH 73 community. 74

Overall, our participants answered 1769 multiple-choice 75 76 questions playing solo and 391 questions while playing with others, and created 82 guizzes containing 210 gues-77 tions. The process of quiz creation led to the produc-78 tion of a substantial volume of Indian Sign Language 79 (ISL) videos, amounting to three hours of content. This 80 content was categorized into two types: *continuous* and 81 isolated sign language videos. The continuous sign lan-82 guage videos were generated when signing a quiz ques-83 tion. This subset of the dataset comprised 1358 sen-84 tences, encompassing a vocabulary of 1948 words. Inter-85 estingly, 390 of these words were signed by at least three 86 different users, indicating a degree of commonality in the 87 signing patterns. On the other hand, the isolated sign 88 language videos were produced when signing an option 89 for a quiz question. This portion of the dataset included 90 751 words, with 95 words being signed by a minimum 91 of three users. The diversity and volume of this dataset 92 underscore its potential utility for future research in ISL 93 recognition and translation. From the semi-structured 94 interviews with 15 participants, we gained novel in-95 sights. We observed early signs of learning English, sign 96 language, and quiz content in the process of playing and 97 creating quizzes. Despite only 18.1% of questions being 98 played in social mode, our participants preferred playing 99 and competing with others, but they struggled to find a 100 suitable time to play together. Finally, our participants 101 felt empowered with their agency to be content creators 102 and identified venues to promote their created quizzes. 103 While designed for the Indian DHH community, SignIt! 104 provide a way to specify the language used for signing 105 and for hint text, making it inclusive for other DHH 106 communities. We are in the process of open-sourcing 107 SignIt! to increase its real-world usage. We conclude 108 the paper with key lessons learned to develop game-109 based learning solutions for the DHH community, with 110

respect to (anti-)privacy, agency, and learning.

## 2. RELATED WORK

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In this section, we explore prior work on sign language learning games and gamified approaches for sign language data collection.

## <sup>6</sup> 2.1 Sign Language Learning Games

Current estimates show that more than 91% of American children aged 8-18 years play almost 110 minutes of (smartphone) video games daily [20]. In spite of the ill effects of excessive gaming, digital games have immersive properties, demand active participation, challenges an individual to develop new skills, and provide emotional and social support, which has potential to benefit the learning experience [21, 22]. Due to these reasons, games have been developed for a variety of sign languages across the world, including American SL [23, 24], Australian SL [25], Arabic SL [26], Chinese SL [27], Brazilian SL [28], and Indian SL [29]. Based on the interaction mechanism, these sign language games can be divided into two broad categories: (1) Learn-by-view: wherein the game shows signing videos/avatars to the player to help them learn new signs [26, 30, 25, 28], and (2) Learn-by-practice: wherein apart from the signing videos/avatars, the game prompts the player to mimic signs with feedback to help them improve the correctness of their signing [23, 27, 24, 29].

Sign my World [25] is a learn-by-view Australian Sign Language game, to familiarize DHH children with commonly-used nouns and verb signs. The game interface has a 2D environment (e.g., a bedroom) containing various interactive objects. On clicking an object, it displays a zoomed image of the object and its name on a flash card, followed by a video of the sign for that object. This helps children to make associations between the object and the sign. On similar lines, Ada Runner [28] is a Brazilian Sign Language game about traffic education to teach children 28 basic traffic-related signs. Ada Runner was only evaluated by educators and there are no reported results of children using the game. Similar games are also available on Google Play and Apple App Store, such as ASL Bloom (American SL), Lingvano (British SL), and ISL Journey (Indian SL), offering a structured way to learn sign language from recorded videos. Although learn-by-view can help with learning sign recognition, it remains a challenge of such learners to sign themselves. Learn-by-practice games aim to address that key limitation.

CopyCat is a learn-by-practice American Sign Language (ASL) game, which uses gesture recognition to help DHH children practice ASL skills [23]. The game runs on a desktop computer, and uses a video camera and wrist mounted sensors to recognize a limited set of ASL phrases, focusing on the correct repetition of ASL phrases. Although it combines gameplay with sign lan-

guage learning, the research work lacks evaluation with 165 end users. SignFind [27] is a recent work that requires 166 the players to wear wrist sensors and sign specific words 167 in Chinese Sign Language to explore a virtual world. 168 Similar to CopyCat, SignFind uses a gesture recogni-169 tion software running on a desktop/laptop. The Sign-170 Find paper reports a pilot study with four children on a 171 limited vocabulary. Virtual Sign [31] is a similar game 172 that uses sensor gloves and Microsoft Kinect for learning 173 Portuguese Sign Language. Although learn-by-practice 174 games are better suited for learning, they require ex-175 pensive hardware like gloves with embedded accelerom-176 eters [23], pinch gloves [24] and depth cameras [32] for 177 tracking hand gestures, thus limiting their widespread 178 adoption. Moreover, the desktop/laptop requirement 179 restricts the gameplay to a non-mobile setting. Finally, 180 current sign language recognition algorithms are limited 181 to recognizing isolated words. Continuous sign language 182 recognition focuses on recognizing phrases in sign lan-183 guage. It is ideal for teaching sign language, however is 184 an unsolved problem [33, 34]. 185

### <sup>186</sup> 2.2 Sign Language Data Collection

To counter hardware requirement of learn-by-practice 187 games, recent works have been exploring deep learn-188 ing techniques for sign language recognition from video 189 feeds recorded using off-the-shelf cameras [35, 36, 29]. 190 There are various datasets proposed across the world 191 to facilitate the training of these deep learning models. 192 The ASLLVD dataset [37] is a widely researched col-193 lection of American Sign Language vocabulary, contain-194 ing over 3,300 unique signs demonstrated by 1-6 native 195 signers. However, only 48 of these signs have 8 or more 196 videos. All videos in the dataset have a uniform back-197 ground to facilitate the segmentation of hands and face. 198 The RWTH-Boston-50 [38] is a well-known dataset of 50 199 classes of American Sign Language vocabulary. RWTH-200 PHOENIX-Weather 2014 [39] is a dataset of German 201 sign language, designed for continuous sign language 202 recognition. It contains over a million frames and 1,081 203 distinct words, recorded from a public television weather 204 broadcast and performed by 9 different signers. IN-205 CLUDE [35] is an open-source ISL dataset with 0.27 206 million frames, 4,287 videos, and 263 word signs from 207 15 different word categories. These datasets are often 208 recorded in lab settings with homogeneous signers. In 209 an effort to collect real-world sign language data, ac-210 cessibility researchers are exploring ways to gamify sign 211 language data collection [40]. ASL Sea Battle is a sign 212 language game designed to collect and label real-world 213 sign language videos, while also providing fun and ed-214 ucation to its users, taking away the drudgery of sign-215 ing just for data collection. In this game, fluent ASL 216 signers play a modified accessible version of the popular 217 strategy game, Battleship, with hearing individuals on 218 their smartphones. Their user study results suggest that 219 ASL Sea Battle can be used to sustainably collect high-220

quality sign language video data, fetch accurate labels, and provide players with entertainment, education, and social connections. However, the current game is limited to signing isolated words. Although the paper mentions the possibility of using the game for learning American SL, that aspect has not been explored.

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To summarize, existing sign language games have limitations—they typically focus on a limited vocabulary and lack multiplayer modes that foster social collaboration and competition. *SignIt!* overcomes these limitations by supporting multiplayer gameplay and encouraging user-generated content. Empowering players to create sign language content not only allows for diverse and engaging content for others, but also helps in collecting diverse isolated and continuous sign language data.

#### 3. THE DESIGN OF *SIGNIT!*

During our brainstorming sessions with two teachers and six students from National Institute of Speech and Hearing, we came to know that they use Kahoot! (https://kahoot.com/) a popular online gamebased learning platform with 1.6 billion users that engages students through interactive quizzes in a competitive and fun environment [41, 42]. extensively in their classroom teaching. However, they struggle with Kahoot! as it primarily relies on text-based quizzes and lacks support for sign language quiz creation. Hence, we decided to co-design a sign language-based quiz platform, SignIt! with the goal of facilitating ISL and English learning in a fun and engaging manner. It enables players to play sign language-based quizzes in three modes-individual, group, and live. Moreover, it allows users to create their own quizzes using the built-in video recording feature. We paid attention to design visually appealing graphics and ensuring scalability to accommodate a large user base.

Below we describe the key elements of SignIt!.

#### 3.1 Quiz Play

The home screen of the *SignIt!* app provides a list of quizzes in different categories that the player can choose to play (Figure 1a). On selecting a quiz, it shows relevant details of the quiz (like number of questions, quiz creator, and highest score) and provides option to play that quiz as a single player or with others in the 'Live' mode (Figure 1b). On starting a quiz in any of the modes, the player lands on the question screen (Figure 1c). This screen presents a question at the top along with two to four answer options below it. Both the question and options appear as sign language videos by default. The question video gets automatically played once the question screen loads. A user can play any video by tapping on the corresponding play button. Each option has three buttons—a radio button (on its top right) to select that option as an answer, a play button (on its



Fig. 1 – Screenshots of SignIt! (a) Home screen (b) Quiz Details screen (c) Question screen (d) Answer Analysis screen (e) Group details screen (f) Game lobby screen for live mode (g) User profile screen (h) Video recording interface

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center), and a hint button (on its bottom left) to toggle 275 the visibility of the corresponding English translation. 276 The radio button and the hint button gets enabled only 277 after watching the sign language video of that option 278 once. After selecting an answer and clicking the 'Next' 279 button, the answer screen (Figure 1d) shows the ques-280 tion text and option texts, along with the correct op-281 tion highlighted in green and the incorrect options high-282 lighted in red. Clicking the 'Next' button on the answer 283 screen takes the player to the score screen, which dis-284 plays their answer's correctness, the points scored for 285 286 the current question, and their total score for the quiz.

Each question is worth 1000 points. Players receive no 287 points for answering a question incorrectly. If a player 288 takes more than 20 seconds to answer a question, twice 289 the number of extra seconds ((timeTaken - 20) \* 2) are 290 deducted from their score, up to a maximum deduction 291 of 300 points. Using a hint incurs a penalty of 40 points; 292 however, once a hint is used for any video, there is no 293 further reduction for using it again. On finishing a quiz, 294 the player is awarded virtual coins equivalent to their 295 total score divided by 10, rounded to the nearest integer. 296 The total coin count is visible in the top left corner of the 297 question screen (Figure 1c as 94803 coins). Apart from 298 coins, players can also earn badges, e.g., '10 Correct 299 Answers in a Row', 'Quiz created with 5+ questions'. In 300 case the user is struggling to answer a question, SignIt! 301

offers two power-ups—a golden power-up costing 500 coins that removes half of the incorrect options, and a purple power-up costing 1000 coins that removes all incorrect options. Both the power-ups are visible in the top right corner of the question screen (Figure 1c as 189 available golden power-up and 94 available blue powerup).

Similar to Kahoot!, *SignIt*! supports three quiz play modes namely individual mode, group mode and live mode. These modes are detailed below:

Individual mode: Individual mode allows a player to play quizzes alone. A player can play the same quiz multiple times. While Kahoot! has a timer for each question in the individual mode, we decided not to impose a time limit as previous research revealed negative impact of timer in Kahoot! [41] such as stress, reduced reflection, and rushed guesses. Additionally, we allow players to watch the sign language question/option video multiple times, considering different sign language proficiency levels.

**Group mode:** In *SignIt!*, players can create groups and add other *SignIt!* players in their created groups. The group creator can add quizzes to their groups by clicking the 'Add to group' button in the quiz details screen (Figure 1e). Groups serve as a way to bring players and quizzes together, adding an element of competition among players. Similar to the individual mode, group quizzes do not have a timer and can be played asynchronously. The group leaderboard showcases the cumulative points earned by each group member by playing quizzes shared in that group (Figure 1e), fostering a
competitive environment wherein players strive to top
the leaderboard.

Live mode: Live mode allows multiple players to par-335 ticipate in a synchronous quiz. Players can start a Live 336 mode game by selecting a quiz and choosing the 'Live 337 mode' option. This creates a lobby with a randomly 338 generated six-digit game PIN (Figure 1f), which can 339 be shared with other players to invite them to join the 340 game. The quiz host (the player who started the quiz) 341 also participates and the questions with options get dis-342 played on all participating players' devices. To ensure 343 a fair leaderboard across different questions, the same 344 question appears on everyone's screen at the same time. 345

#### 346 3.2 Create Quiz

Apart from playing sign language quizzes, SignIt! en-347 ables players to create quizzes on their areas of interest 348 and expertise, which they can then share with other 349 SignIt! players. While Kahoot! allows players to add 350 a video to the question, it doesn't provide a way to in-351 clude videos for the answer options. In addition, the 352 translated text of the question needs to be added as 353 subtitles in the video. We believe that a sign language 354 question with visible text has limited opportunities for 355 learning sign language. In SignIt!, players can create 356 their own quizzes by adding the quiz name, quiz image 357 (optional), quiz description (optional), associated tags 358 (optional), signing language (ISL, ASL, etc.), caption 359 text language, and a list of questions with multiple op-360 tions. To obtain licensed cover images for guizzes, we 361 utilize the Pixabay Image search API. In order to make 362 a quiz public to all players on SignIt!, it must contain a 363 minimum of three questions, with each question having 364 two or more options. As a reward for creating a pub-365 lic quiz, the player earns 1000 coins multiplied by the 366 number of questions in the quiz. 367

The create question screen has a similar layout as Fig-368 ure 1c with placeholders for the question and four op-369 tions. The user needs to tap on each of these place-370 holders to add the video and the corresponding cap-371 tion. To create a valid question, the user must add 372 the question, at least 2 options, and mark the correct 373 answer among the options. After recording the video 374 for a question/option, the placeholder is replaced with 375 the sign language video along with the upload status 376 of the video and an option to edit it. From our DHH 377 co-authors, we received feedback that creating questions 378 is "time-consuming" and "challenging". To address this 379 concern, we added a 'Find question' feature, which al-380 lows players to quickly select questions from OpenTriv-381 iaDB [43], an open-source trivia questions database. 382 As the OpenTriviaDB have multiple-choice questions 383 in text, the player still needs to add the correspond-384

ing sign language videos. However, on internal testing, we noticed that none of the DHH students from National Institute of Speech and Hearing utilized questions from OpenTriviaDB, mainly because the questions catered to a "Western audience". For instance, a typical question would be "Who wrote the play 'Angels in America'?". As a result, we developed our own repository of multiple-choice questions encompassing topics such as Bollywood, sports, and Indian politics, ensuring a more relevant and engaging experience for our players. **Recording Videos:** The video recording interface (Figure 1h) provides players with feedback such as 'Move closer', 'Move left', and 'Multiple Faces' to ensure that they are positioned correctly in the video frame for optimal visibility of their upper body. The feedback guides the user until they are well-positioned, after which a three-second countdown starts and the recording begins. During recording, the top right corner of the screen displays the time elapsed since the recording started, and the bottom part shows a 'Stop Recording' button. The duration of question videos is limited to 30 seconds, while option videos are limited to 15 seconds. Either the user presses the stop recording button or when the maximum time limit is reached, the recording stops and the video is saved. The three DHH co-authors created 11 quizzes on topics such as riddles, computer science, Indian state, etc., to populate an initial set of quizzes for the participants to play on SignIt!.

#### 3.3 User Profile

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The user profile screen (Figure 1g) displays a variety of statistics, including the number of quizzes played and created, and the frequency of others playing their created quizzes. It also showcases earned badges and coins. The user can customize their profile avatar and username. It also allows players to choose their preferred sign language (ISL as the default) and caption language (English as the default). These preferences automatically filters the quizzes displayed on the home screen (Figure 1a), accommodating various language preferences.

### 425 3.4 Implementation details

The SignIt! game is an Android application developed in Kotlin, designed to be a production-grade system. The system architecture of SignIt! is illustrated in Figure 2. During development, one of the key challenges was managing latencies both during quiz creation and gameplay across various modes. To address it, videos recorded by players are initially stored locally on their devices and then securely uploaded to an Azure blob storage container using a background worker with HTTPS support. Uploaded videos automatically undergo compression and cropping through an Azure serverless function triggered by the blob storage. All video reads/writes are directed through the backend to



**Fig. 2** – Architecture Diagram for *SignIt!*. *SignIt!* app caches data locally on an SQLite database and authenticates users using Firebase. The app connects to the NodeJS backend through HTTPS. For live games, websocket connections are enabled through the Azure WebPubSub service to keep the backend stateless and scalable. Uploaded images and videos are stored in an Azure Blob container. Video uploads to the blob storage trigger an Azure function to center crop and compress videos. Image search is enabled by the backend through a call to the Pixabay Image API.

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ensure authorized access to the storage containers. For 439 gameplay in the live mode, a shared state object rep-440 resenting the game state is maintained on the backend. 441 Changes to the state are instantly communicated to rel-442 evant clients through web sockets to ensure minimal la-443 tencies. To maintain a stateless and scalable backend, 444 web socket connections for live games are hosted on an 445 Azure WebPubSub service, which in turn sends events 446 to the backend via HTTPS. The backend is implemented 447 as a NodeJS application using the ExpressJS framework. 448 It is hosted as a web application on Azure App Services 449 with horizontal scaling enabled. User profile and quiz 450 451 metadata is stored on a MongoDB database hosted on Azure CosmosDB. To ensure optimal performance un-452 der high loads, operations on the application results in 453 point reads and writes on the database. 454

# 455 4. STUDY DESIGN

We conducted a mixed-method study with 20 members 456 of the DHH community to explore the usability, game-457 play behavior, social interaction, and learning aspects 458 of SignIt!. It is important to note that we did not for-459 mally assess language acquisition but relied on partici-460 pant feedback regarding any self-reported learning expe-461 riences that arose from their engagement with SignIt!. 462 The study was approved by the Institutional Review 463 Board at <Anonymous Institute>. During the study, 464 participants were requested to use SignIt! and earn the 465 five badges corresponding to the five main features of 466 the game. Once complete, we requested them to fill out 467 a short survey and optionally participate in a video in-468 terview to provide detailed feedback. 469

#### 470 4.1 Procedure

The study was conducted in India from July to September 2022. Due to the aftermath of COVID-19, we conducted the study (including recruitment, *SignIt!* deployment, and post-study survey and interview) remotely. Participants were recruited via recruitment emails to the National Institute of Speech and Hearing (NISH), WinVinaya Foundation, and Enable India (EI), as well as snowball sampling. To be eligible, participants needed to have access to an Android smartphone, be 18 years of age or older, and have some level of proficiency in ISL and English. The study was conducted sequentially in three batches of six, six, and eight participants respectively. The bugs and challenges reported by each batch were used to make minor upgrades to the APK for the subsequent batch.

486 For each batch, once consent was obtained, participants were added to a WhatsApp group with two of 487 the co-authors. This group was used to facilitate com-488 munication with the participants and also allow mes-489 sage exchange among the participants. The SignIt! 490 APK was shared in this group, along with installa-491 Within the next 24 hours, a 45tion instructions. 492 minute introductory session was conducted over Zoom 493 video-conferencing tool to provide participants with an 494 overview of SignIt! and the research study and answer 495 any of their questions. In addition to the participants, 496 these sessions were attended by two Deaf authors pro-497 ficient in ISL and two hearing authors with basic ISL 498 knowledge. One of the Deaf authors conducted the ses-499 sion in ISL. At the end of the session, participants were 500 requested to earn Level 1 of the first five badges on Sig-501 *nIt!*, which involved playing five individual quizzes, one 502 group quiz, and three live quizzes, as well as creating one 503 group and three quizzes. Two personalised reminders in 504 English were sent to each participant daily based on 505 their current usage, encouraging them to continue using 506 SignIt! and earn their next badge. For instance, par-507 ticipants who primarily played individual quizzes were 508 sent messages like 'Hello name! Hope you are having 509 a great time using SignIt! Check out the create group 510 feature to compete with your friends and try to stay on 511 top of the leaderboard!'. 512

P.Id	Sex	Age	City	Education	Occupation	Deafness Level	Deaf Years
P1*	Μ	22	Trivandrum	Bachelor's	Student	Mild	22
P2*	$\mathbf{F}$	21	Alappuzha	Bachelor's	Student	Mild	21
P3*	Μ	23	Delhi	Bachelor's	Student	Moderate	23
P4*	$\mathbf{F}$	21	Pathanamthitta	High School	Student	Profound	21
P5*	$\mathbf{F}$	22	Vatanappally	Bachelor's	Student	Profound	22
P6*	$\mathbf{F}$	21	Delhi	High School	Student	Profound	21
P7*	Μ	21	Panchkula	Bachelor's	Student	Mild	21
P8*	Μ	23	Pune	Bachelor's	Student	Profound	23
P9*	Μ	31	Thiruvalla	Bachelor's	Not employed	Profound	31
P10*	$\mathbf{F}$	22	Thrissur	Bachelor's	Student	Profound	22
P11*	Μ	25	Bangalore	Bachelor's	Working	Profound	25
P12*	Μ	22	Hyderabad	Bachelor's	Student	Mild	22
P13*	Μ	28	Tirunelveli	High School	Working	Profound	28
P14*	$\mathbf{F}$	26	Piduguralla	Bachelor's	Working	Profound	26
P15*	Μ	29	Bangalore	Bachelor's	Working	Profound	29
P16	Μ	32	Wadakkanchery	Master's	Working	Profound	32
P17	Μ	23	Kochi	Bachelor's	Working	Profound	23
P18	$\mathbf{M}$	26	Biratnagar	Bachelor's	Working	Profound	26
P19	Μ	32	Ahmedabad	High School	Working	Profound	30
P20	F	28	Malappuram	Bachelor's	Working	Profound	22

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Table 1 – Participants Demography, \* indicates that the participant was interviewed

After earning the badges, participants completed an on-513 line survey and optionally participated in a 45-minute 514 semi-structured interview over a video call. The online 515 survey began with demographic questions, followed by 516 five-point Likert scale questions that rated the ease of 517 using SignIt!, the experience of trying its five funda-518 mental features, and the quality of signing on the app. 519 The survey concluded with questions about the partic-520 ipants' prior experience with sign language games and 521 their interest in downloading *SignIt*! if it were publicly 522 released. 523

In the interview, we asked them about their overall ex-524 perience of using *SignIt!*, their motivation behind using 525 the app, any learnings they gained, challenges faced, 526 and suggestions to improve *SignIt!*. We focused on quiz 527 creation, particularly on identifying and recording quiz 528 questions and options. Moreover, we asked them custom 529 questions based on their play behaviour obtained from 530 the log data, for instance, 'Your log file revealed that you 531 played the same quiz on "Fun Puzzles" five times in the 532 individual mode, why?'. All interviews were conducted 533 in ISL over Zoom by a Deaf author or by hearing au-534 thors interpreted by ISL interpreters. All the calls were 535 recorded with the consent of the participants. Partici-536 pants were informed that the data would only be used 537 for research purposes. The participants were requested 538 to uninstall SignIt! after their interview. The interviews 539 were transcribed soon after they were conducted by the 540 interviewer, and we use the exact translation when quot-541 ing participants. Participants were given an INR 700 542  $(\sim 10 \text{ USD})$  gift voucher of their preference for partici-543 pation. 544

#### 4.2Data Analysis

We conducted a mixed-method analysis to systematically analyze the data. Log files from participants' app usage were quantitatively analyzed to find overall statistics including the time spent on the app, number of quizzes started/completed in various modes, number of quizzes shared with other participants, and the number of guizzes created. We also performed thematic analysis to explore the themes that emerged from the interview data for our qualitative analysis. We subjected our interview data to open coding and categorized our codes to understand user behaviour. Two authors participated in the coding process and iterated upon the codes un-558 til a consensus was reached. Over the course of the analysis, they discussed coding plans, developed preliminary codebooks, reviewed the codebook, refined/edited codes, and finalized categories and themes. The firstlevel codes were very specific, such as "motivation to play" and "sharing quizzes". After several rounds of iteration, the codes were condensed into high-level themes, such as "challenges with comprehension", "learning", and "collaboration".

#### 4.3Participants

Our study included 20 participants (7 female, 13 male,  $age=24.9\pm3.75$  years), with 12 participants from National Institute of Speech and Hearing (NISH), 5 from WinVinaya Foundation, and 3 from Enable India. All participants in this study belonged to the DHH community. In terms of Indian Sign Language (ISL) proficiency, 9 participants were experts, 7 were intermediate,

and 4 were beginners. Most participants had profound 575 hearing loss (15), with 1 having moderate and 4 having 576 mild loss. They resided in diverse locations across south-577 ern, western, and northern India, as well as Biratnagar, 578 Nepal. In terms of education, 15 participants held un-579 dergraduate degrees, 4 had completed high school, and 580 1 had a Master's degree. Of the 20 participants, 15 (6 fe-581 male, 9 male, age= $23.8 \pm 3.14$  years) participated in the 582 post-study feedback interview. 583

### <sup>584</sup> 4.4 Authors' Positionality

Three of the 10 authors are Deaf with ISL as their first 585 language. All other authors are hearing with one au-586 thor having beginner-level competence in ISL and three 587 others having some familiarity with ISL. The hearing 588 authors are native speakers of four Indian languages 589 and have English as their primary professional language. 590 Three of the authors self-identify as female and the rest 591 as male. All of the hearing authors have prior experi-592 ence working with and/or conducting studies with peo-593 ple with disabilities. 594

# 595 **5.** FINDINGS

Participants in our study engaged with the SignIt! 596 app for an average of  $9.2\pm7.7$  days. During this pe-597 riod, they attempted a total of 1139 guizzes, averaging 598  $56.95 \pm 40.22$  guizzes per participant across all guiz play 599 modes. Moreover, they created a collective total of 210 600 complete quiz questions, with an average of  $10.5\pm8.7$ 601 quiz questions per participant. The participants dedi-602 cated a combined time of 86 hours and 31 minutes to 603 using the app. Feedback from the participants revealed 604 that they found the user interface of SignIt! to be easy-605 to-learn, intuitive, and accessible. They highlighted var-606 ious reasons for using the app, such as passing time, 607 learning English and ISL, exploring the quiz content, 608 connecting with friends, and seeking recognition. These 609 motivations played a significant role in their engagement 610 with SignIt!. Below, we report the key findings from our 611 study. 612

### <sup>613</sup> 5.1 Role of Sign Language

SignIt! was developed with the goal of creating an ac-614 cessible game-based learning platform for the DHH com-615 munity, enabling players to play and create quizzes in 616 sign language. In the post-study interview, when the 617 participants were asked about their overall experience 618 with SignIt!, 10 participants appreciated quizzes in sign 619 language. Specifically, participants reported their strug-620 gles with English (as a second language), which has been 621 well documented in accessibility literature [44, 2]. Al-622 though English was minimally used across the SignIt! 623 app, our participants reported hard-to-understand En-624 glish in the hints (captions) of quiz questions and in the 625 Find Questions-repository. For quiz creation, six par-626 ticipants did not choose any questions from the Find 627

Questions-repository, as they found the English to be "too complicated to understand".

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The novelty and accessibility of sign language-based quizzes helped with the quick adoption and retention of SignIt! usage, with participants spending  $28.2\pm13.24$ minutes on SignIt! every day. We observed a large variance in the average daily usage, ranging from 6.8 minutes/day by P18 to 59.8 minutes/day by P14. P14 stated that she used SignIt! because "I learned something new with everything [all quizzes played] ... when I finish my work, I'm usually free and have nothing to do, so I get bored. That's when I have no friends around also to talk to, so this was a good way to keep in touch with my friends and play." Three participants compared SignIt! to Kahoot! and preferred SignIt! as they find it difficult to understand the "long English sentences" in Kahoot! quizzes. For instance,

"I have used Kahoot! before. In my experience, the long English sentences are confusing and hard to understand... *SignIt!*, wow, this is such a great thing for us. I can easily switch between ISL and English, so easy to use and kept me motivated. I felt good while using this app." – P3

Despite the sign language being more consumable, participants reported several difficulties in understanding ISL on *SignIt!*, due to regional variations in ISL, the speed of signing, and low video quality. First, the Indian Sign Language (ISL) is not a single language. It has a variety of regional dialects, such as the Bangalore-Chennai-Hyderabad Sign Language, Mumbai-Delhi Sign Language, and Kolkata Sign Language [45, 46], which have different signs for the same English word. In addition, DHH from rural India have minimal exposure to these standardized dialects, as they typically use an organically evolved 'home signing' system for communication [47, 48]. Two participants mentioned that some quizzes were signed in Kerala Sign Language (Note: Kerala is a state in India) and they were having difficulty understanding it.

"I think the signers are from Kerala... the signing was a little different. So, basically, I didn't know those signs of the capital cities, so it was difficult for me to understand. If the deaf person could spell it like K-O-C-H-I (finger-spelled) I would understand." – P15

A few participants reported difficulty understanding the quiz question and/or the options due to the use of "nonstandard signs". One of the participants (P15) during the post-study interview explained to the researchers that "it is an issue because SignIt! is a non-interactive platform", i.e., it lacks two-way communication. Typically, when two DHH individuals communicate in different regional dialects of ISL, they clarify the meaning of their signs and/or ask the other person to fingerspell it in case of any confusion. Diversity and nonstandardization of ISL is a known problem, and the National Education Policy of India, published in July 2020,
aims to standardise ISL and create educational resources
utilising the standardised form.

Second, participants raised concern about the signer's 688 speed in the guizzes stating that "it was too fast to fol-689 low". This may be due to the time restrictions placed 690 by *SignIt!* on the length of sign language recorded quiz 691 videos-30 seconds for a question, and 15 seconds for each 692 option. These restrictions were added to ensure that the 693 game remains fast-paced. Finally, P5 complained about 694 the lack of video quality, particularly "hands moving 695 out of the video frame" while signing, in a few quizzes 696 she played. In spite of providing real-time feedback 697 (like move closer/far, move left/right, multiple faces) to 698 the participants for quiz creation video recordings, we 699 identified a few videos with part of hands/face getting 700 cropped. 701

#### 702 5.2 Participants Motivation to Learn

One of the major motivations for our players to use Sig-703 nIt! was learning, specifically acquiring general knowl-704 705 edge from the quiz content, and improving their ISL and English language skills. On average, our participants 706 attempted  $32.9 \pm 22.2$  quizzes (wherein they answered 707 one or more questions), ranging from 3 to 89 quizzes 708 across participants. In the individual mode, participants 709 played an average of  $23.5 \pm 16.48$  guizzes, despite a min-710 imum threshold of 5 quizzes set by researchers, suggest-711 ing that participants were intrinsically motivated to play 712 713 quizzes in SignIt!. Participants mentioned a variety of reasons to play quizzes, including "to learn new things" 714 (8 participants), "to compete with friends" (6), "it's fun" 715 (6), "to pass time" (3), and "to earn badges" (2). Sim-716 ilar motivations have been reported in previous digi-717 tal games related studies [49, 50]. Interestingly, P10 718 stated that she played particular quizzes to help with 719 her exam preparation. From the log data, we found 720 that P10 played 2 mathematics-based quizzes and 11 721 general knowledge-based quizzes on topics such as geog-722 raphy, sports, and computers. This hints that similar to 723 Kahoot!, SignIt! has potential to be used as a learning 724 platform. 725

To further understand the quiz play behaviour, we 726 grouped the most played quizzes according to their tags. 727 The five most popular tags among our participants were 728 riddles (215 plays, 3 quizzes), geography (127 plays, 8 729 quizzes), computers (112 plays, 6 quizzes), Deaf culture 730 (109 plays, 3 quizzes), and sports (87 plays, 7 quizzes). 731 An example of a riddle quiz question: What is always 732 coming but never arrives?, with the answer being To-733 *morrow.* This emphasis on playing riddles shows that 734 fun was the key reason behind playing quizzes, however 735 our participants attempted quizzes related to geogra-736 phy, science and technology, and sports, to learn more 737 about these topics. Two participants also requested ex-738

planations of the answers and/or providing more information related to each question-answer pair, to aid in the learning process.

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While we did not test the retention of acquired knowledge of our participants, we found anecdotally that several participants (5) recalled learning about popular topics, such as "I learned how many MLAs are there in India" – P9. Interestingly, our participants found it hard to remember the finger-spelled answer (compared to signed answers). For instance, "I learned about who is the father of mathematics? However, there was no sign name for that person. So they (finger) spelled his name. The name was very long so I forgot." – P12. We found participants played the same quiz multiple times, mainly to improve their learning, to check their retention of the quiz content, and to increase their highest score. For instance:

"Yes, I played the quiz, but my answers were wrong for some questions. I learned which of my answers were mistakes... I tried again and played the same quiz... That's how I improved my knowledge." – P6

In our study, 19 out of 20 participants repeated one or more quizzes. The maximum number of times a quiz was repeated was 7 (by three participants). Out of the 137 instances of a quiz being repeated, the number of correctly answered questions increased in 75.9% of the cases. Kahoot! players have been found to show similar game play behavior of playing quizzes multiple times [51].

In addition to learning from the quiz content, participants reported learning language skills, in particular English words and ISL signs, from the ISL-to-English mappings in questions and options. For instance:

"It [quizzes] helped me learn English... For example, dog's baby is known as puppy. I was not aware of that. I would think dog baby would be called 'baby', but every animal's children, I mean baby have a different name, that is a good thing I learned." – P15

For context, in ISL, the word puppy is communicated by signing 'dog' followed by 'small'. Several words and concepts in English lack an equivalent sign in ISL, resulting in such knowledge gap. Apart from vocabulary, participants suggested incorporating quizzes on English grammar topics such as tenses and pronouns, to help them further improve their English.

Three participants mentioned learning sign language from *SignIt!*. They preferred learning from options, as it comprised of words or short phrases, making it easier to learn sign language-to-English mapping. Participants mentioned two main reasons for not being able to learn ISL from quiz questions – the difficulty of matching individual signs with the corresponding English words in the sentence and the fast pace of the signing, making it challenging to follow. Apart from learning by playing quizzes, our participants
also gained general knowledge, learned English words
and ISL signs, through quiz creation. Four participants
mentioned learning "*new facts*" while searching for content for their quizzes. For example,

"I am a nature fan and an animal lover. You
may think that giraffe have just one stomach
like everyone else, but Giraffe has four stomachs, so that is really, really nice to know...
Learning such details about different animals
was very cool. I got this information online
(while creating an animal quiz)." - P15

Other participants provided similar examples of learn ing about sports, Indian politicians, and multinational
 companies.

## <sup>\$10</sup> 5.3 Collaboration within Community

Prior work has demonstrated that group play is typically 811 more engaging than individual play because playing in a 812 group fosters competition and collaboration [22]. Even 813 in our study, we discovered that elements of group play 814 such as group quiz and live quiz in *SignIt!* was preferred 815 by our participants. A total of 132 group quizzes and 816 56 live quizzes were played during the study duration. 817 Our participants created 46 groups, with an average of 818  $4.7\pm2.7$  members/group, and in total shared 75 quizzes 819 in these groups. 820

Most of our participants were acquainted with each 821 other prior to the study. That might have played a 822 role in their readiness to form groups, and play live 823 and group quizzes. As P14 said: "I connected with my 824 friends, like P13 and P15, using the group mode... It 825 was nice to connect with different friends and play. It 826 was very simple." Our participants used groups as a 827 way to stay connected with each other and as a forum 828 to share and discover guizzes. Three participants stated 829 that they added quizzes on topics that they wanted their 830 friends to learn about. For example: 831

832	"The group mode is useful because my friends
833	don't know about these different topics. I
834	either share existing quizzes or my created
835	quizzes with them, so that they will learn from
836	these quizzes They will gain knowledge after
837	playing quizzes." – P6

Interestingly, 64% (48 out of 75) of the quizzes shared in 838 these groups were created by the group creators them-839 selves. This indicates that participants created these 840 groups mainly to promote their own guizzes. Aside from 841 sharing quizzes, three participants stated that they en-842 joyed joining groups to get access to quizzes vetted by 843 others. The log analysis showed that two of these par-844 ticipants were in approximately 30 groups each, and 845 played at least one quiz in a majority (26 and 23) of 846 their groups. Groups enabled participants to effectively 847

share and consume content, with a sense of belonging
to the *SignIt!* community.

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To create a group in *SignIt!*, participants need to add other SignIt! users from their saved contacts. However, once the group is formed, all group members were represented by their randomly generated usernames. While this anonymity protected participants' privacy, some participants complained that they found it challenging to identify their friends in the group. As a workaround, six participants updated their default random usernames to their original full names, so that others can identify them. In addition, one participant wanted to upload their headshot instead of the avatar image to further help others. This shows that participants willingly de-anonymized themselves in order to socialise more effectively. Not only that, participants requested showing online status of their friends on SignIt!, a feature available in popular social media platforms. This was mainly to help them coordinate a time to play live quiz with their friends.

> "For live quizzes, my friends didn't have time to play together the quizzes game due to their study or assignment. I could play individual quizzes instead." – P6

Besides playing with other study participants, 5 out of 16 participants expressed their willingness to share Sig-nIt! with their other friends. Interestingly, P9 saw potential to connect with DHH individuals across borders:

"I think this can be an international game where we can meet deaf people from across the world. It will be more of, like, people can play and share things... they can spend hours in this, play game, socialise and talk about deaf culture of different countries. There's a lot of possibilities through this app. I want to play with my friends, and also, I want to meet new people here." – P9

To enable meeting new people on *SignIt!*, it needs to display all *SignIt!* players to everyone, instead of just players' saved contacts.

The key reason behind our participants' enthusiasm 888 for group and live guizzes was the element of compe-889 tition. Prior research has shown several positive out-890 comes of competition in game-based learning such as 891 increased intrinsic motivation, greater attention and ex-892 citement, more collaborative work, and active partici-893 pation [52, 53, 54, 55]. We observed similar patterns in 894 our study. Our participants stated that the competitive 895 element in live guizzes kept them "motivated and inter-896 ested", with three participants mentioning that at times 897 they got "bored" playing individually. Specifically, since 898 the leaderboard was displayed after every question, the 899 players were motivated to perform better by answering 900 correctly and quickly. 901

> "I got bored when I was playing individual mode alone. I enjoyed group mode games with

904other members because there is competition905like a fight to win the game." - P8

Similarly, in group mode, participants checked the group 906 leaderboard often—in total, 166 times by 15 partici-907 pants,  $11.1\pm6.4$  times each participant—to view their 908 position and to "see my friends' results". Log analysis 909 with Kruskal-Wallis test revealed a significant effect of 910 quiz play mode on quiz completion ( $\chi_2 = 7.017$ , p<0.05). 911 A post-hoc test using Mann-Whitney tests with Bon-912 ferroni correction showed the proportion of completed 913 group quizzes (83.5%) to be significantly higher than in-914 dividual (36.5%) and live (35.2%) quizzes, with p<0.05. 915 This may be due to the asynchronous nature of group 916 quiz play, enabling the players to play at their conve-917 nience, along with facilitating an environment of social 918 competitive play. To further illustrate this competitive 919 behaviour, P1 requested for notifications when a new 920 quiz gets added to any of his groups, because "I was not 921 aware when the member added the quiz, I had to check 922 myself. I was one or two days late when I saw there are 923 two to three quizzes, I want to get the notification that 924 there are quizzes which are ready". 925

The motivation to top the leaderboard has negative con-926 sequences as well. 13 out of the 22 participants tried to 927 game the system. From the log data, we found that in 928 46 instances, our participants played the quiz in indi-929 vidual mode before attempting it in group mode to gain 930 an unfair advantage and score high. Similar behaviours 931 were observed before initiating and attempting a live 932 quiz as well. 933

# 934 5.4 Participants Enthusiasm to Create Con-935 tent

Our participants created 82 quizzes containing 210 valid questions and 46 incomplete questions, with an average of  $3.1\pm1.8$  questions per quiz. A majority (14) of our participants rated the quiz creation interface to be easy to learn and use. In particular, P1 commented:

941	"I liked creating quizzes on SignIt!. I really
942	liked it a lot. I mean, this is the first time
943	I made a quiz using my own ideas. Earlier I
944	used to think how I can make quiz. So this
945	was something new for me and I learned as
946	well." – P1

In spite of the minimal learning curve of quiz creation, 947 it was the most complex task on SignIt!, as it involved 948 identifying quiz questions with a minimum of 2 op-949 tions, recording sign language videos, and entering cor-950 responding English text for each question and its op-951 tions. Our participants reported several motivating fac-952 tors for quiz creation, including improving their knowl-953 edge (discussed in Section 5.2), helping the DHH com-954 munity, earning coins and badges, and acquiring fame. 955 Four participants stated that they created quizzes to 956 *"impart knowledge to Deaf people"* through their quizzes. 957

These participants primarily created quizzes about India (on capitals of cities, languages spoken, and traditional food), world geography, animals, and computers, i.e., on specific topics which they thought was useful for the DHH community to learn about. Interestingly, one participant stated fame as a motivator for quiz creation. The prospect of acquiring 'fame' on *SignIt!* meant that when other players will play the quizzes created by our participants, the players will start recognizing the quiz creators through it. For example, P1 stated:

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"To make a quiz, I need to sign as well. I really like it... I think that it's going to be great, as it is something made by me, and others will see it... Other people will click and they will see my video. I will automatically become famous." – P1

To quantify fame, we count the number of times a quiz has been played, similar to the concept of views on YouTube. We found that P1 quizzes have been played 52 times, compared to the average of  $12.8\pm19.5$  plays across other participants.

Our participants created an average of  $10.5\pm8.7$  valid questions (minimum=0 question, maximum=25 questions). Out of the total 210 valid questions, our participants created 74 using the Find Questions-repository and 136 using external sources (including Google, YouTube, and the National Geographic TV channel). Five participants preferred using the Find Questions repository despite its limited number of questions and categories, due to the convenience and ease offered by it. For instance,

"It takes very long to make quizzes on my own because I need to think, I need to research... that's very difficult. So the easier option and the quicker option was to just sign whatever was already there [in the repository]." – P14

Other participants also used the repository when they were "out of ideas" for new quizzes. In contrast, five participants did not use this feature at all, mainly because the English text in the repository questions was too difficult to understand, and they wanted to avoid creating duplicate questions on *SignIt*!.

With respect to adding sign language videos to the questions and corresponding options, multiple participants praised the video recording interface which effectively guided them to adjust their distance from the camera. The automated feedback was beneficial for our participants as they were not accustomed to recording themselves. To improve this interface further, our participants suggested adding a trim tool to help cut the end of the recording (wherein the creator taps the 'Stop' button), adding a feature to upload videos from the gallery, and recording videos horizontally for "more signing space".

The authors manually analyzed the questions created by our participants to evaluate them on factual correctness

and grammar, and categorize them. Overall, 89.5% of 1070 1014 the questions were factually correct, unambiguous, and 1015 had one correct answer. Out of the remaining ques-1016 tions, 6.2% had incorrectly marked answers and 4.3%1017 questions were ambiguous. An example of an ambigu-1018 ous question from a cricket-based quiz was 'Who made 6 1019 sixes in 6 balls?' wherein two options were correct. An 1020 example of an incorrectly marked answer was "Which is 1021 the most populated country in the world" where 'China' 1022 was marked as the answer, while 'China' was the correct 1023 answer at the time the participant created the question, 1024 'India' surpassed it recently and was the correct answer 1025 at the time of analysis. Through this analysis, we found 1026 that questions based on political figures, records, etc. 1027 could become outdated and would need to be updated 1028 by the quiz creator to prevent misinformation. In addi-1029 tion, 20 questions had minor grammatical errors such as 1030 missing articles, incorrect prepositions, and interchange 1031 of singular and plural verbs, however the questions were 1088 1032 understandable. With respect to category, the most 1033 common questions were about animals (24), cricket (23), 1034 India (23), computers (12), and mathematics (12). Par-1090 1035 ticipants chose quiz topics based on their personal in-1036 terests, popular interests, and usefulness of the content 1037 for the DHH community. For instance, "I'm collecting 1038 feedback from Deaf people about their interests. They're 1039 saying they want more questions about MS Office, Excel, 1040 Word, Tally, etc. software." - P15. Subsequently, P16 1041 created a guiz on Microsoft Excel with five guestions on 1097 1042 charts, rows, and keyboard shortcuts. 1043

Participants actively encouraged other participants to 1044 play their quizzes and even advertised them, by adding 1045 their quizzes to groups (discussed in Section 5.3), start-1046 ing their quizzes in live mode, and sharing links to their 1047 quizzes on their WhatsApp group. Out of the 12 par-1048 ticipants who shared quiz links, 10 participants shared 1049 their own quizzes an average of  $4.3\pm2.5$  times. In addi-1050 tion, participants mentioned sharing their quizzes in live 1051 and group mode mainly to see how their friends would 1052 perform. As quiz creators, our participants were deeply 1053 invested in how their quizzes were performing in terms 1054 of number of plays on *SignIt*!. Our log analysis showed 1055 that participants played their own quizzes on an average 1056 of  $10.7 \pm 18.0$  times, ranging from 0 to 67 times. Surpris-1057 ingly, 14 out of 20 participants started their quizzes and 1058 exited them without answering any question, more than 1059 twice. One possible explanation for such behavior could 1060 be to increase their number of quiz plays. Similar behav-1061 ior has been reported by prior studies exploring content 1062 creation on media platforms such as YouTube [56] 1063

#### Collection of Sign Language Video Data 1064 5.5

Through our user study, we collected a total of 2,931 1065 sign language videos (total duration of 3 hours and 12 1066 minutes), along with their corresponding English text 1067 labels. These videos were recorded in real-world settings 1068 (e.g., homes, hostels, and workplaces) by signers across 1069

genders and geographical locations, and thus captured the regional variations of ISL. To facilitate the two fundamental machine learning tasks-isolated and continuous sign language recognition, we divided the collected sign language data into two distinct datasets. While the isolated sign language dataset comprised of videos with single-word annotations (from quiz options), the continuous sign language dataset included videos with short phrases and sentences (from quiz questions and options). The isolated sign language dataset consisted of 1573 videos, with 751 unique words such that 95 words were signed by three or more users. The continuous sign language dataset included 1358 videos of sentences, with a vocabulary of 1948 words such that 390 words were signed by three or more users. The maximum number of occurrences of the term "false" is observed in 26 isolated sign language videos, whereas the maximum number of occurrences of the term "many" is observed in 63 continuous sign language videos. Detailed statistics of the datasets can be found in Table 2.

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To evaluate the quality of the data collected, the authors randomly sampled 100 videos from both the isolated sign language and continuous sign language datasets. Similar to prior work [40], they employed a certified ISL interpreter to manually evaluate the accuracy of the English hints used as labels for the sign language videos on a five-point Likert scale. The scale ranged from 1-very inaccurate to 5-very accurate. The authors also manually reviewed each sign language video to check for video quality issues.

In the isolated sign language dataset, the annotations received an average rating of 4.5  $\pm$  0.8, with 72 videos rated as very accurate (5). Of the remaining 28 videos, 17 had lower ratings because of regional dialects used and finger-spelling for common words. The other 9 videos received lower ratings because they were incomplete, incorrect, or not clear enough to evaluate. In terms of video quality, 85 videos had ideal lighting and placement of the signer. However, seven videos had a slight lag in the videos, two had stretching artifacts due to the cropping around signers, four had poor lighting, and two had low resolution. Based on these issues, there is a need to improve the recording interface to assist signers in future iterations.

In the continuous sign language dataset, the annotations received an average rating of  $4.3 \pm 1.1$ , with 66 videos rated as very accurate (5). Of the remaining 28 videos, 13 had lower ratings because of regional variations, incorrect sign language phrasing, and finger-spelling. The other 15 videos were incomplete or had incorrect signs, which could be due to the 15-second limit imposed on signed videos in SignIt!. In terms of video quality, 83 videos were of good quality, 10 had low resolution, and 3 had poor lighting. Additionally, 4 videos had blurred hands due to lag while recording.

Characteristic	Isolated SL Dataset	Continuous SL Dataset
Number of signers	20	20
Number of videos	1573	1358
Vocabulary size	751	1948
Average video length (sec)	$3.5{\pm}1.4$	$6.7 {\pm} 3.7$
Min./Max. video length (sec)	0.6 / 12.4	0.5 / 26.3
Average words per video	1	$5.5 {\pm} 4.4$
Total duration	1H 6M	2H 7M
Max. # of videos for a word	26	63
Frame rate, Resolution	30, 512x512	$30, 512 \times 512$

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Table 2 – Key details of the collected datasets.

### 1125 6. DISCUSSION

SignIt! is an example of co-development of an accessi-1126 ble quiz platform with the DHH community. Our study 1127 revealed many issues that detract from learning on Sig-1128 *nIt!*, such as difficulty from long sentences, difficulty 1129 recalling names due to lack of corresponding signs in 1130 ISL, and regional variations. Additionally, SignIt! en-1131 ables the DHH community to create diverse content. We 1132 discuss the challenges with a sign language-based user-1133 generated content platform, such as content modera-1134 tion, labor of creation, and privacy. Since guiz creation 1135 leads to a large amount of labelled sign language data, 1136 we discuss the different ways to ensure that the data 1137 generated aligns with the requirement of ML models, 1138 and guardrails for transferring this generated content for 1139 open-source development of ML models. Based on these 1140 findings and prior work, we subsequently explore these 1141 issues in further detail, how platforms might mitigate 1142 these issues and the recommendations for future apps 1143 that support user-generated sign language content. 1144

## 1145 6.1 Learning as a Positive Motivation and 1146 Outcome

Our study findings highlight SignIt! as a versatile learn-1147 ing tool, that caters to various learning scenarios. The 1148 platform is specifically designed to accommodate indi-1149 viduals with different levels of proficiency in ISL and 1150 English, allowing for simultaneous learning of both lan-1151 guages. The Indian DHH community exhibits signifi-1152 cant diversity in language proficiency in both ISL and 1153 English, influenced by factors such as schooling back-1154 ground, age of exposure to sign language, and the pres-1155 ence of local languages in different regions of India. Sig-1156 *nIt!* recognizes and supports this diversity by enabling 1157 players to interchangeably leverage their existing knowl-1158 edge in one language to learn the other, in contrast 1159 to general game-based language learning platforms that 1160 assume expertise in one language and teach another. 1161 Within our study, we observed three distinct learning 1162 scenarios. 1163

<sup>1164</sup> The first scenario focused on the discovery and learn-<sup>1165</sup> ing of new vocabulary in English and ISL while playing quizzes. Vocabulary learning usually took place from the options of the multiple choice questions since they contained single words or short phrases. For example, P15 encountered an unfamiliar English word – "puppy" and found that animal children have specific names in English. Interestingly, P12 couldn't remember the name of the father of Mathematics since the name was long and the ISL component was fingerspelled. There are several words and concepts in English that do not contain direct equivalent signs in ISL. In such cases, the words are either conveyed using a combination of words or by finger-spelling. With respect to sign language, P15 faced challenges in comprehending signs for Indian capital cities since the guiz contained an unfamiliar regional variation of ISL. We recommend future sign language learning platforms consider the regional variations in sign languages and have an option to indicate the specific region of the content if available, this would enable users to make informed decisions to engage with the content based on their familiarity or curiosity regarding the specified regional sign language variation. Exposure to regional variations facilitates communication between diverse DHH communities and enriches the learning experience. Therefore, discovering new and diverse vocabulary in both languages while playing quizzes is critical to learning. However, the retention of new vocabulary is a challenge and depends on the frequency with which participants encounter and use the words subsequently. Research shows that repetitive exposure to a certain subject matter promotes learning [57]. Many of our participants also played quizzes multiple times to solidify their understanding and retention of the information. In contrast to options, we found that participants found it challenging to learn from the questions since they contained longer sentences. The differences between English's Subject-Verb-Object (SVO) structure and ISL's Subject-Object-Verb (SOV) structure, coupled with the absence of connectives and articles in ISL, made it difficult to establish correspondences between individual words in a sentence. In summary, this scenario portrays instances of unstructured and incidental learning during gameplay.

The second scenario involved participants using SignIt!

as a conventional quiz platform to enjoy quizzes in ISL 1265 1209 while occasionally picking up new information. Since 1210 there is a dearth of information present in ISL, partic-1211 ipants appreciated engaging in diverse content in their 1212 native language (ISL). Interestingly, we found that par-1213 ticipants created quizzes on useful topics with the goal 1214 of imparting knowledge to the wider DHH community. 1215 They encouraged their friends to learn and used groups 1216 as a forum to share and discover quizzes. While learning 1217 general facts from the guizzes was not the main objec-1218 tive of *SignIt*!, it was a significant and positive learning 1219 outcome of the app. 1220

The third learning scenario involves learning while 1221 To create a quiz, our particicreating quizzes. 1222 pants searched for relevant quiz material from external 1223 sources. Moreover, they added suitable sign language 1224 and English translations for the questions and options. 1225 Since this process required our participants to actively 1226 fill in the gaps in their knowledge and spend more time 1227 with the quiz, we believe that it led to a broader and 1228 more comprehensive learning experience compared to 1229 the other scenarios. 1230

#### 6.2Agency of Content Creation 1231

In our user study, we found that our participants created 1232 a rich and diverse sign language quiz platform contain-1233 ing almost 3,000 sign language videos that covered fun 1234 topics, educational syllabus-based topics, general use-1235 ful worldly information, and even Deaf specific topics 1236 such as Deaf culture. This is significant as the amount 1237 of quality content accessible by the Deaf across these 1238 topics is sparse. 1239

Further, our participants not only prioritized accurate 1240 sign language but also took care to provide hints in 1241 simplified English, making the content more accessible 1242 to players with varying levels of language proficiency. 1243 This suggests that SignIt! and similar such efforts hold 1244 promise in being a platform where the Deaf community 1245 experiences and exercises the agency to create content 1246 for other members of their community. While the par-1247 ticipants found the quiz creation interface easy to use, 1248 the process as the quiz creator was time-consuming as 1249 they not only needed to find the quiz content but also 1250 enter the question and four options in both sign lan-1251 guage and English. We recommend future platforms 1252 support sign language content generation in a way that 1253 reduces the labor of this task. For instance, creating a 1254 Library where quiz creators can add sign language to 1255 text pairs. These pairs may be re-used as necessary (in 1256 the case of *SignIt!*, for re-using across multiple questions 1257 and guizzes). This would reduce the labour of the guiz 1258 creator while also bringing some uniformity to the con-1259 tent. Since *SignIt!* users were given complete agency 1260 over their creations, the responsibility for ensuring the 1261 correctness of the information presented, as well as the 1262 sign language videos and translations, rested entirely on 1263 them. 1264

In our analysis, we found inaccuracies, ambiguities, and minor grammatical errors in a small proportion of the questions. Though these issues did not have any consequences in our study, it is crucial for user-generated sign language content platforms to have content moderation before being released publicly to prevent misinformation. For SignIt!, we propose that a content moderation feature should check each question created and notify the quiz creator if there are any mistakes. Additionally, the feature should periodically check all questions in SignIt! to ensure that the facts presented in the quizzes are up to date. This iterative refinement process may also hold pedagogic value and may be incorporated as part of formal educational programs.

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While manual content moderation may lead to accurate content, it may not be scalable. An alternative is to use machine learning models to evaluate features of videos such as lighting, hands going out of frame, and other factors immediately after recording a video to guide the creator. Machine learning-based grammar checkers may also be incorporated to verify the correctness and suggest changes to the text entered by the creator. As machine learning models for auto-recognition of sign language [58] get better with the creation of more open data resources, we hope for more automated feedback on the signing quality in the future. Crowd-sourcing feedback from users of the app is also a potential option.

Our study revealed that many participants were driven by various motivators to create quizzes, including the desire to learn, share knowledge, earn coins and badges, and gain fame. This is similar to the notions of fame in the social media platforms such as TikTok and Instagram, where the viral visibility of one's video is considered a measure of success of the content creator. A quantitative measure of 'fame' on SignIt! is the number of plays of the quiz. Our participants actively encouraged other participants by sharing their quizzes in groups and hosting live-mode quizzes with their quizzes. This positive feedback loop must be further enabled to scale engagement within the community. On the other hand, some participants did demonstrate concerns with privacy by sharing their quizzes only with friends in private SignIt! groups. To empower such participants, technologies such as augmented reality can be considered by creating avatars that mimic a person's actions and facial expressions with high fidelity while generating the quizzes.

#### Feasibility of data collection 6.3

Research on building machine learning tools to recognize sign language is stymied by the lack of open data resources at the scale required to train modern neural networks. We demonstrated that SignIt! can be a platform for such data collection at scale. In total, 2,936 labelled videos were collected and were manually verified by ISL experts to be moderate to high quality. We believe that with greater focus on processes and tech-

nologies to maximize data accuracy, engaging play can 1377 1321 be a successful way to create large datasets for sign lan-1322 guages. 1323

Our immediate concern is the word distribution in the 1324 data. We found that across the videos, the frequency of 1325 each word was low at a frequency of  $\approx 2$  for each word. 1326 While this indicates diversity in content, it impedes the 1327 creation of machine learning models which need a large 1328 number of labelled examples for every sign to be clas-1329 sified. One way to address this is to specifically curate 1330 questions in the Find Questions-repository that have a 1331 desired distribution of words, for instance, multiple oc-1332 currences of the top 1000 words that a sign language 1333 student may want to be proficient at. 1334

However, it is important to note that privacy and data 1335 governance be strictly followed in such efforts. We re-1336 ceived consent from participants for the data use. We 1337 are also developing a data processing pipeline that can 1338 anonymize any given video using pose extraction tech-1339 niques. To handle the data with ethical boundaries, we 1340 are exploring partnering with an academic institution to 1341 host SignIt!. This partnership will facilitate the transfer 1342 of sign language data for global efforts in automatic sign 1343 language recognition with open licensing. 1344

#### 6.4 Limitations and Future Work 1345

This study has some limitations that suggest directions 1346 for future work. First, we only recruited 20 participants 1347 for a short-term study, which limits the generalizability 1348 of our findings to a broader population of DHH indi-1349 viduals. A larger and longer-term study is needed to 1350 examine the usability and engagement with SignIt! to 1351 understand its usage in the wild and the potential chal-1352 lenges or adaptations required for sustained usage. Sec-1353 ond, we did not conduct a formal learning assessment 1354 to measure the effectiveness of SignIt! as a learning 1355 tool. Instead, our study focused on exploring the user 1356 experience and gameplay of DHH individuals using the 1357 app. A future study should evaluate the learning out-1358 comes achieved by users on SignIt! using pre-defined 1359 learning objectives and metrics, such as knowledge re-1360 tention, language proficiency improvements, and overall 1361 learning gains. Additionally, future research could ex-1362 plore various avenues for further enhancing SignIt! as 1417 1363 an educational tool for diverse demographics. Building 1418 1364 upon the success of Kahoot! in classrooms, evaluating 1365 SignIt! as an educational tool for Deaf and Hard-of-1366 Hearing (DHH) children in classroom settings could be 1367 a valuable next step. This evaluation could involve in-1368 tegrating *SignIt*! into the formal education curriculum 1369 and assessing its impact on learning outcomes for DHH 1370 students. Moreover, it would be interesting to explore 1371 the potential of oSignIt! as a learning tool for hear-1372 ing individuals using sign language, including friends 1373 and family of DHH individuals, as well as sign language 1374 students, which would expand the user base and pro-1375 mote inclusive language learning. Finally, we hope to 1376

work with DHH communities from different countries and cultures to understand how SignIt! could accommodate different sign languages and caption languages, and address their unique needs and challenges.

#### 7. CONCLUSION

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In this work we presented *SignIt!*, an accessible appbased gaming experience, which was developed as a result of a deep collaboration with the DHH community in India. *SignIt!* enables participants to create and solve guizzes with guestions and multiple-choice options signed in Indian Sign Language (ISL). Through a detailed study with DHH participants, we were able to establish three key findings. First, the app affords learning opportunities for participants within an engaging setup. Their learning spans multiple domains – the subject matter covered in the questions, English vocabulary, and ISL signs. Second, the app effectively encourages social collaboration between participants in sharing and playing quizzes. It also shows early promise to allow mixed-ability groups to interact. And third, the app empowers participants with the agency to be content creators. The generated content is valuable since it creates sign language videos on different domains and can contribute to more accurate machine learning models for sign language recognition. Given the potential demonstrated with SignIt!, and its generalizability to sign and text languages, we hope to expand this research by collaborating with different organizations and scaling up real-world usage.

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